VIJAYA B  [badalavijaya@gmail.com](mailto:%09%09badalavijaya@gmail.com)

Hounslow, United Kingdom TW76 HB +91 – 9700 841 448

# PROFESSIONAL SUMMARY:

* A highly motivated **DevOps** Engineer with a strong foundation in **Computer Science and Engineering,** currently pursuing a **master’s in project management** at Coventry University.
* With 2+ years of experience, I specialize in problem-solving, process optimization, and cross-functional team collaboration.
* Proven ability to enhance customer service, streamline workflows, and drive project efficiency to achieve successful and timely project outcomes.
* Passionate about applying technical expertise and project management knowledge to improve processes and deliver exceptional results.
* Seeking opportunities to leverage my technical background and project management skills to contribute to impactful and innovative solutions.

# SKILLS:

# Detail-Oriented Professional with Strong Multitasking, Communication, and Time Management Skills

# Strong communication and time management skills, efficiently balancing work, studies, and personal commitments.

# Proficient in Microsoft Office, email platforms, and various internet tools.

# Fast and accurate typist, with a typing speed of 25 WPM.

# Collaborative team player with excellent interpersonal communication skills.

# Effective at managing time and prioritizing tasks to meet deadlines

# TECHNICAL SKILLS:

# DevOps Tools : Jenkins, Basics of Kubernetes and Docker

# Cloud Technologies : Salesforce cloud, AWS-EC2

# Web Technologies : HTML, CSS, Basics of Java script

# Operating Systems : Windows, LINUX

# Tools : Splunk, WinSCP, PyCharm

# Version Control : GitHub , Bitbucket

# PROFESSIONAL EXPERIENCE:

**Continental Automotive - Bangalore, India**

DevOps Engineer| April 2022 - November 2024.

**Responsibilities:**

* Interacted with users to gather information, identify user needs and solve system problems.
* Kept up to date with latest information systems solutions.
* Used CI and CD automation testing to effectively assess application function and user experiences.
* Created and executed automation processes, enhancing application scalability and functionality.
* Built effective pipelines and enhanced production infrastructure through targeted database and cluster management.

**Annapoorna Canteen - Tirupathi, India**

Customer Service Representative | March 2020 - September 2021

**Responsibilities:**

* Assisted customers with enquiries, orders, and service-related concerns, ensuring a smooth dining experience.
* Managed customer feedback and resolved complaints efficiently to maintain high satisfaction levels.
* Handled billing and order processing, ensuring accuracy in transactions.
* Co-ordinated with kitchen staff to ensure timely food preparation and delivery.
* Kept detailed records of customer interactions for future reference.

# EDUCATION:

**2019 - 2022 | Rayalaseema Institute of Technology & Sciences, Tirupathi.**

## Master Of Computers Computer Applications [78%]